

CURRICULUM VITAE

Chul Hyun Park

EDUCATION

- PhD 2016 Arizona State University, Public Administration and Policy
Dissertation: Toward a better understanding of complex emergency response systems: An event-driven lens for integrating formal and volunteer-based, participatory emergency responses
- MPP 2012 Georgia State University, Public Policy
- MPP 2010 Seoul National University (South Korea), Public Policy
Thesis: A study on factors affecting the outcome of collaboration among universities, industry, and research institutions: The case of the Songdo Industrial Cluster
- BA 2004 Ajou University (South Korea), Political Science and Diplomacy

Experience in Higher Education

- 2024 – Present University of Maryland, Baltimore County, Associate Professor (with tenure), School of Public Policy
- 2024 – Present University of Arkansas, Senior Research Fellow, Clinton School of Public Service
- 2023 – 2024 University of Arkansas, Associate Professor (with tenure), Clinton School of Public Service
- 2022 – 2024 University of Arkansas, Co-Director of the Open Governance Lab, Clinton School of Public Service
- 2017 – 2023 University of Arkansas, Assistant Professor, Clinton School of Public Service
- 2020 – Present Northwest Arkansas Community College, External Program Evaluator for the Integrating Interdisciplinary Design Thinking (IIDT) funded by the NSF Advanced Technological Education program (Award numbers: 1902298 and 2247510)

2019 – Present	University of Arkansas for Medical Sciences, External Program Evaluator, CenteringPregnancy
2021 – 2023	University of Arkansas at Little Rock, Board Member, Institutional Review Board
2016 – 2017	Arizona State University, Instructor, School of Public Affairs,
2016 – 2017	Arizona State University, Postdoctoral Research Associate, Center for Policy Informatics
2012 – 2016	Arizona State University, Graduate Research Assistant, School of Public Affairs

Honors Received

2007	Medal of Honor for Distinguished Service, South Korea Airce Force’s Air University
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Experience in Other than Higher Education

2023 – Present	The Contingent (a nonprofit organization based in Oregon), External Program Evaluator for the North Little Rock Thriving Families Initiative funded by the Administration on Children, Youth, and Families under the U.S. Department of Health and Human Services (Award number: 90CA1893)
2008 – 2009	Center for Social Service Management (South Korea), Policy Researcher, Department of Research and Development
2005 – 2008	South Korea Air Force, Public Affairs Officer

Research Support and/or Fellowships

Pending	“Respiratory health in a rural county: When communities' needs and science meet” (pending) [PI/PD: Igor Koturbash, Co-Inv: Chul Hyun Park], National Institutes of Health, \$3,587,965
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- Pending “Innovating civic opportunities to alleviate (un)employment inequality” [PI/PD: Nick Vlahos, Co-PI: Chul Hyun Park], National Science Foundation, \$75,000
- 2023 – Present “Developing actionable science priorities for cultural resources through deliberative forums in tribal and marginalized communities” [PI/PD: Justin Reedy, Co-PI: Chul Hyun Park], The U.S. Geological Survey South Central Climate Adaptation Science Center, \$49,828
- 2023 “The Arkansas Civic Health Index Report” (2023) [Co-PIs/PDs: Chul Hyun Park and Robert Richards], Engage Arkansas, Arkansas Community Foundation, Winthrop Rockefeller Foundation, and Americans for Prosperity Foundation, \$60,000
- 2020 “Co-designing protocols for data creation, analysis, and use among local care networks in Seattle and Boston to enhance disaster resilience” [PI/PD: Nicholas Weber, Academic Collaborator: Chul Hyun Park], National Science Foundation, \$49,997 (Award number: 2043026)
- 2020 “Storytelling in Online Healthcare Dialogues about COVID-19” [PI/PD: Robert Richards, Co-Inv: Chul Hyun Park], Villanova University The Waterhouse Family Institute for the Study of Communication and Society, \$9,963.17 (Award number: 20210081)
- 2016 Conference travel grant, Graduate and Professional Student Association, Arizona State University
- 2014 (August) Conference travel grant, Graduate and Professional Student Association, Arizona State University
- 2014 (March) Conference travel grant, Graduate and Professional Student Association, Arizona State University
- 2010 – 2012 Merit-based graduate scholarship, Georgia State University
- 2008 – 2009 Merit-based graduate scholarship, Seoul National University
- 2002 – 2003 Merit-based undergraduate scholarship, Ajou University

Master’s Students

Ackles, C. (2024). Advisor Professor, Master’s Capstone Paper entitled Beyond the classroom: There is more than one path to success, University of Arkansas

Lehnen, L. (2024). Advisor Professor, Master's Capstone Paper entitled Diversity, equity, and inclusion policies: Acceptance of the neurodiverse population in hiring, managing, and accommodations by corporations in the Arkansas River Valley, University of Arkansas

Lyons, J. (2024). Advisor Professor, Master's Capstone Paper entitled Heifer International's "Meals Produced" calculation, University of Arkansas

McCaskill, V. (2024). Advisor Professor, Master's Capstone Paper entitled A comprehensive coordinated youth navigation system reduces youth homelessness, University of Arkansas

Moore, T. (2024). Advisor Professor, Master's Capstone Paper entitled The impact of zero tolerance policy on Black students, University of Arkansas

Olagbaju, O. (2024). Advisor Professor, Master's Capstone Paper entitled Best practices to keep boys in school and fight irregular 'backway' migration in Serrekunda, The Gambia, University of Arkansas

O'Neill, M. (2024). Advisor Professor, Master's Capstone Paper entitled Negotiating democracy: Unpacking complex sentiments of worldwide global political attitudes on Reddit. University of Arkansas

Slocum, K. (2024). Advisor Professor, Master's Capstone Paper entitled The prevalence of post-traumatic stress disorder with Arkansas law enforcement, University of Arkansas

Abdul-Bey, K. (2023). Advisor Professor, Master's Capstone Paper entitled Civic interconnectedness, political engagement, and collective impact in the State of Arkansas, University of Arkansas

Young, N. (2023). Advisor Professor, Master's Capstone Paper entitled Data visualization map for community and family services International, University of Arkansas

Ledbury, N. (2023). Advisor Professor, Master's Capstone Paper entitled Exploring meaningful engagement between modern conservation efforts and tribal communities to address practical implications of climate change: A case study of the Ancestral Lands Conservation Corps, University of Arkansas

Lockley, A. (2023). Advisor Professor, Master's Capstone Paper entitled Current status of LeadAR and future directions, University of Arkansas

Miller, D. (2023). Advisor Professor, Master's Capstone Paper entitled Housing: Identifying challenges Black people face while experiencing homelessness in the Delta counties of Mississippi and designing best practices, University of Arkansas

Sharp, S. (2023). Advisor Professor, Master's Capstone Paper entitled Examining human trafficking In Arkansas, University of Arkansas

Walker, S. (2022). Advisor Professor, Master's Capstone Paper entitled A qualitative study of community gardens in Arkansas, University of Arkansas

Lee, K. (2022). Advisor Professor, Master's Capstone Paper entitled Publicists for school improvement: How public relations plans improve schools, University of Arkansas

Foster, K. (2022). Advisor Professor, Master's Capstone Paper entitled Buying in: Commercial displacement and gentrification, University of Arkansas

Florick, L. (2022). Advisor Professor, Master's Capstone Paper entitled COVID-19 and Northwest Arkansas' local food economy: Exploring the effects of the pandemic and future implications for small-scale producers in the Arkansas Ozarks, University of Arkansas

Ross, S. (2022). Advisor Professor, Master's Capstone Paper entitled CACHE (Creative Arkansas Community Hub & Exchange) Canvas 2022: Comprehensive survey of Northwest Arkansas's creative community, University of Arkansas

Richmond, T. (2022). Advisor Professor, Master's Capstone Paper entitled Implicit bias simulation training for health care providers, University of Arkansas

Cady, A. (2022). Advisor Professor, Master's Capstone Paper entitled Best practices in elementary literacy summer programs, University of Arkansas

Denton, C. (2022). Advisor Professor, Master's Capstone Paper entitled The current status of housing programs and resources for formerly incarcerated individuals in Arkansas, University of Arkansas

Knudsen, J. (2021). Advisor Professor, Master's Capstone Paper entitled Multi-sector collaboration and risk reduction: How lessons learned from Hurricane Harvey can inspire greater multi sector collaboration for large populous coastal areas, University of Arkansas

Nipper, A. (2021). Advisor Professor, Master's Capstone Paper entitled Diversity, equity, and inclusion in pediatric healthcare: A study on the best practices of strategic initiatives and programs in pediatric healthcare to catalyze organizational culture, patient experience, and patient outcomes, University of Arkansas

Utley, A. (2021). Advisor Professor, Master's Capstone Paper entitled Income, broadband accessibility, and crisis response: Are existing underlying issues exacerbated by the COVID-19 pandemic? University of Arkansas

DeMagistris, T. (2020). Advisor Professor, Master's Capstone Paper entitled School-based attendance intervention: Case study analysis, University of Arkansas

Ortega, J. (2020). Advisor Professor, Master's Capstone Paper entitled Return on Investment (ROI): The US Coast Guard Auxiliary boat crew program, University of Arkansas

Steinau, C. (2020). Advisor Professor, Master's Capstone Paper entitled How tone influences political action: An experiment in positive vs. negative messaging, University of Arkansas

Sykes, C. (2020). Advisor Professor, Master's Capstone Paper entitled Reversing severe lack of access to abortion in Arkansas, University of Arkansas

Bee, E. (2020). Advisor Professor, Master's Capstone Paper entitled How the Good Grid system can better serve community providers: An analysis of the Good Grid system using the technology acceptance method, University of Arkansas

Publications

Peer-Reviewed Works

Articles

Rountree, J., Park, C. H., & Richards, R. C. (2024). The Washington Climate Assembly: Note-taking modalities as deliberative guidance in an online citizens' assembly. *Journal of Applied Communication Research*. <https://doi.org/10.1080/00909882.2024.2319630>

Harris, J., Richards, R. C., Hopper, J., Hawkins, C., Park, C. H., Hollenbeck, C., & Vestal, S. (2023). Connecting citizen voices to the policy process through the Rockefeller ethic: How the Winthrop Rockefeller Institute fosters participatory impact. *National Civic Review*, 112(3), 24–36. <https://www.jstor.org/stable/48749307>

Miousse, I. R., Hale, R. B., Alsbrook, S., Boysen, G., Broadnax, T., Murry, C., Williams, C., Park, C. H., Richards, R., Reedy, J., Chalbot, M.-C., Kavouras, I. G., & Koturbash, I. (2023). Climate change and new challenges for rural communities: Particulate matter matters. *Sustainability*, 15(23): 16192. <https://doi.org/10.3390/su152316192>

Park, C. H., Driver, N., Richards, R. C., & Ward., P. (2023). The effects of CenteringPregnancy on maternal and infant health outcomes: A moderation analysis. *Journal of Public Health*. <https://doi.org/10.1093/pubmed/fdad146>

Florick, L., & Park, C. H. (2022). A pilot study exploring the impacts of COVID-19 on small-scale direct marketing farmers in Northwest Arkansas and their responses to the pandemic. *The Journal of Agriculture, Food Systems, and Community Development*, 12(1), 47-61 <https://doi.org/10.5304/jafscd.2022.121.006>

Ortega, J., & Park, C. H. (2022). The benefit and cost of voluntary work in government: The case of the United States Coast Guard Auxiliary boat crew program. *Evaluation and Program Planning*, 94, 102121. <https://doi.org/10.1016/j.evalprogplan.2022.102121>

Park, C. H., Richards, R. C., & Reedy, J. (2022). Assessing emergency information sharing

between governments and the public during the COVID-19 pandemic: An open government perspective. *Public Performance and Management Review*, 45(4), 828–859.
<https://doi.org/10.1080/15309576.2022.2048400>

Park, C. H., & Kim, K. (2022). Exploring the effects of the adoption of the Open Government Partnership: A cross-country panel data analysis. *Public Performance and Management Review*, 45(2), 229–253. <http://dx.doi.org/10.1080/15309576.2022.2042703>

Park, C. H., Johnston, E., & Longo, J. (2020). Exploring non-state stakeholder and community-led open governance: Beyond the three pillars of open government. *Public Performance and Management Review*, 43(3), 587–612.

Park, C. H., & Kim, K. (2020). E-government as an anti-corruption tool: Panel data analysis across countries. *International Review of Administrative Sciences*, 86(4), 691–707.

Park, C. H., & Johnston, E. (2019a) Determinants of collaboration between digital volunteer networks and formal response organizations in catastrophic disasters. *International Journal of Organization Theory and Behavior*, 22(2), 155–173.

Park, C. H., & Johnston, E. (2019b). Intentionally building relationships between participatory online groups and formal organizations for an effective emergency response. *Disasters*, 43(3), 634–657.

Park, C. H., & Johnston, E. (2017a). A framework for analyzing digital volunteer contributions in emergent crisis response efforts. *New Media & Society*, 19(8), 1308–1327.

Park, C. H., Welch, E. W., & Sriraj, P. S. (2016). An integrative theory-driven framework for evaluating travel training programs. *Evaluation and Program Planning*, 59(4), 7–20.

Welch, E. W., Feeney, M. K., & Park, C. H. (2016). Determinants of data sharing in U.S. city governments. *Government Information Quarterly*, 33(3), 393–403.

Lampe, C., Zube, P., Lee, J., Park, C. H., & Johnston, E. (2014). Crowdsourcing civility: A natural experiment examining the effects of distributed moderation in online forums. *Government Information Quarterly*, 31(2), 317–326.

Chapters in Books

No, W., & Park, C. H. (2018). Social media use in participatory budgeting: The case of Twitter in the U.S. cities. In M. Z. Sobaci & İ. Hatipoglu (Eds.), *Sub-national democracy and politics through social media* (pp. 129–146). Springer.

Park, C. H., & Johnston, E. W. (2017b). An event-driven lens for bridging formal organizations and informal online participation: How policy informatics enables just-in-time responses to

crises. In J. R. Gil-Garcia, T. A. Pardo, & L. F. Luna-Reyes (Eds.), *Policy analytics, modelling, and informatics: Innovative tools for solving complex social problems* (pp. 343–361). Springer.

Non-Peer-Reviewed Works

Books

Park, C. H., Ajayi, J. O., Abdul-Bey, K., Chue, B., & Richards, R. C. (2023). 2023 Arkansas civic health index. National Conference on Citizenship. <https://ncoc.org/research-type/2023-arkansas-civic-health-index/>

Practical Reports

Park, C. H. (2023). Annual report evaluation executive summary. Produced for the Northwest Arkansas Community College ATE Interdisciplinary Design Thinking (IIDT)

Driver, N. & Park, C. H. (2022). Annual report evaluation executive summary. Produced for the Northwest Arkansas Community College ATE Interdisciplinary Design Thinking (IIDT).

Park, C. H. & Driver, N. (2021). Annual report evaluation executive summary. Produced for the Northwest Arkansas Community College ATE Interdisciplinary Design Thinking (IIDT)

Park, C. H., Noori, K., Calderon, M., Kennard, A., Richards, R. C., & Rountree, J. (2021). Evaluation of the Washington Climate Assembly: Report

Richards, R. C., Park, C. H., Black, L. W., Wolfe, A. W., Zaller, N. D., Kay, C. S., Brinker, D. A., Collins, J., Williams, C., & McClure, C. (2021). Final report on the Essential Partners health care dialogues. Final report submitted to the Waterhouse Family Institute for the Study of Communication and Society at Villanova University

Conference Proceedings

Park, C. H., & Johnston, E. W. (2017c). Potentials and challenges of informal, online groups in response to crisis: The Boston Marathon case. In W. No, A. Brennan, & D. Schugurensky (Eds.), *By the people: Participatory democracy, civic engagement and citizenship education*. Phoenix, AZ: Arizona State University Participatory Governance Initiative

Park, C. H., & Johnston, E. (2015, May 27–30). Crowdsourced, voluntary collective action in disasters. In *Proceedings of the 16th Annual International Conference on Digital Government Research* (pp. 329–330).

Reviews

Park, C. H. (2017). Cross-sector collaboration for public innovation. *Journal of Public Administration Research and Theory*, 28(2), 293–295.

Works Submitted or In Preparation

Articles

Park, C. H., Driver, N., Richards, R. C., & Ward., P. Group prenatal care and its effects on maternal and infant health outcomes: Quasi-experimental evaluation of a CenteringPregnancy program (completed, not yet submitted for publication)

Nillasithanukroh, S., Park, C. H., Baek, J., Richards, R. C., & Ahn, G. Theory-driven approach to assessing cybersecurity preparedness: A systematic review (completed, not yet submitted for publication)

Nillasithanukroh, S., Park, C. H., Jones, A., & Richards, R. C. A panel data analysis of the impact of government trust on prosocial health behaviors and support for vaccine mandates during the COVID-19 Pandemic (in preparation)

Park, C. H. Examining the effect of three pillars of open government on mitigating government corruption: A cross-country panel data analysis (in preparation)

Park, C. H., Nillasithanukroh, S., Baek, J., Richards, R. C., & Ahn, G. Exploring the potential and challenges of using AI for cybersecurity (in preparation)

Park, C.H. Examining the relationship between COVID-19 and e-government: A global perspective (in preparation)

Presentations

Conference/Poster Presentations (Juried/Refereed)

Turner, E. B., Park, C. H., Nillasithanukroh, S., Garvin, L., Smith, G. M., Richards, R. (2024, September 18–21). *Evaluating and improving civic engagement in the southern U.S.: Comparing findings, inequality, and approaches to action across three states*. [Conference presentation]. Panel accepted for the Southeastern Conference for Public Administration (SECoPA), Memphis, TN, USA.

Richards, R., Park, C. H., Nillasithanukroh, S., Vestal, S., & Hollenbeck, C. (2024, November

21–24). *Larger-sample evidence concerning the goals–sense-making–justification model of citizens’ political communication*. [Conference presentation]. Paper accepted for National Communication Association (NCA) 110th Annual Convention, New Orleans, LA, USA.

Richards, R., Park, C. H., Nillasithanukroh, S., Turner, E. B., Smith, G. M., Mosness, R., & Lockhart, L. (2024, October 23–25). *Evaluating and improving civic engagement in the southern U.S.: Comparing findings, inequality, and action plans across three states*. [Conference presentation]. Panel accepted for Network of Schools of Public Policy, Affairs, and Administration Annual Conference (NASPAA), Washington, DC, USA.

Nillasithanukroh, S., Park, C. H., Jones, A., & Richards, R. C. (2024, April 4–7). *A panel data analysis of the impact of government trust on prosocial health behaviors and support for vaccine mandates during the COVID-19 Pandemic* [Conference presentation]. The Midwest Political Science Association (MPSA) Annual Conference, Chicago, IL, USA.

Richards, R. C., Park, C. H., Hollenbeck, C., & Vestal, S. (2023, November 16–19). *Sense-making and explaining: Further empirical insights on the Goals–Sense-making–Justification model* [Conference presentation]. National Communication Association (NCA) 109th Annual Convention, National Harbor, MD, USA.

Park, C. H., Baek, J., Ahn, G. J., & Richards, R. C. (2023, July 4–7). *A CyberPrep governance infrastructure to assess the cybersecurity preparedness of the government* [Conference presentation]. The 1st World Congress of Korean Scientists & Engineers. Seoul, South Korea.

Park, C.H. (2023, June 22–24). *Examining the relationship between COVID-19 and e-government: A global perspective* [Conference presentation]. The Korean Association for Public Administration (KAPA) International Conference. Boryeong, South Korea.

Park, C.H. (2023, March 20–24). *Exploring the relationship between COVID-19 and open government: A global perspective* [Conference presentation]. The American Society for Public Administration (ASPA) Annual Conference, took place virtually.

Rountree, J., Richards, R. C., & Park, C. H. (2022, November 17–20). *Washington Climate Assembly: Collaborative note-taking design across digital divides* [Conference presentation]. National Communication Association (NCA) 108th Annual Convention, New Orleans, LA, USA.

Richards, R. C., Black, L., Wolfe, A. W., Park, C. H., Kay, C. S., Spiers, A., & Kennard, A. (2022, November 17–20). *Storytelling in health-care dialogues: Identity negotiation, care, and consciousness-raising* [Conference presentation]. National Communication Association (NCA) 108th Annual Convention, New Orleans, LA, USA.

Richards, R. C., Reedy, J., Park, C. H., Nowlin, M. C., & Meeks, L. (2022, September 26–27). *Deliberative public engagement to address water resource issues: Cases from the Southern and Southwestern United States* [Conference presentation]. The University of Oklahoma International Water Technologies for Emerging Regions (WaTER) Conference, Online.

- Park, C. H. (2022, June 22–23). *Using quasi-experimental designs for impact evaluation* [Conference presentation]. The Korean Association for Public Administration (KAPA) International Conference. Yeosu, South Korea.
- Park, C. H. (2022, April 7–10). *Examining the effect of open government on curbing government corruption: A cross-country panel data analysis* [Conference presentation]. The Midwest Political Science Association (MPSA) Annual Conference. Chicago, IL, USA.
- Park, C. H., Richards, R. C., & Reedy, J. (2022, March 18–22). *Assessing emergency information sharing between governments and the public during the COVID-19 pandemic: An open government perspective* [Conference presentation]. The American Society for Public Administration (ASPA) Annual Conference. Jacksonville, FL, USA.
- Richards, R. C., Rountree, J., Park, C. H., & Noori, K. (2021, November 18–21). *Goals, sense-making, and empowerment: New evidence from online citizens' assemblies* [Conference presentation]. National Communication Association (NCA) 107th Annual Convention. Seattle, WA, USA.
- Park, C. H., & Kim, K. (2021, April 14–18). *Examining the impacts of Open Government Partnership from a global perspective* [Conference presentation]. The Midwest Political Science Association (MPSA) Annual Conference. Online.
- Park, C.H., & Muthukumarana, R. (2019, October 16–19). *Use of communication technology between students and faculty for online public service education: The case of Piazza* [Conference presentation]. Network of Schools of Public Policy, Affairs, and Administration Annual Conference (NASPAA). Los Angeles, CA, USA.
- Park, C.H. (2018, October 10–13). *Artificial intelligence for public service education* [Conference presentation]. Network of Schools of Public Policy, Affairs, and Administration Annual Conference (NASPAA). Atlanta, GA, USA.
- Park, C. H., & Johnston, E. (2018, March 9–13). *Determinants of collaboration between digital volunteer networks and formal response organizations in catastrophic disasters: A case study of the Nepal earthquake* [Conference presentation]. The American Society for Public Administration (ASPA) Annual Conference. Denver, CO, USA.
- Park, C. H., & Johnston, E. (2015, December 3–5). *Participatory information networks and crowdsourcing in response to natural disasters: From the perspective of public engagement* [Conference presentation]. The Conference on Participatory Democracy, Civic Engagement and Citizenship Education. Phoenix, AZ, USA.
- Park, C. H., & Johnston, E. (2015, May 27–30). *Crowdsourced, voluntary collective action in disasters* [Poster presentation]. The Annual International Conference on Digital Government Research (dg.o). Phoenix, AZ, USA.
- No, W., & Park, C. H. (2014, November 11–13). *Social media use in participatory budgeting:*

The case of Twitter [Poster presentation]. The Association for Public Policy Analysis and Management (APPAM) Fall Research Conference. Albuquerque, NM, USA.

Park, C. H., & Johnston, E. (2014, August 1–4). *Collaborative public leadership in complex governance systems* [Conference presentation]. The Academy of Management (AOM) Annual Meeting. Philadelphia, PA, USA.

Park, C. H., Johnston, E., & Krishnamurthy, R. (2014, March 14–18). *Complexity governance: Articulating the evolution of collaborative governance and open government* [Conference presentation]. The American Society for Public Administration Annual Conference (ASPA). Washington D.C., USA.

Park, C. H. (2011, September 21–24). *The impact of citizen engagement on social stability* [Conference presentation]. The Southeastern Conference for Public Administration (SECoPA). New Orleans, LA, USA.

Conference/Poster Presentations (Non-Juried/Refereed)

Other Professional Presentations

Park, C. H., Noori, J., Calderon, M., Kennard, A., Rountree, J., Reedy, J., & Richards, R. C. (2022, March 16). *Oregon Citizen Assembly on COVID-19 Recovery and the Washington Climate Assembly* [Paper presentation]. The University of Arkansas Clinton School Faculty Research Series. Little Rock, AR, USA.

Park, C. H., Ajayi, J. O., Abdul-Bey, K., Chue, B., & Richards, R. C. (2023). 2023 Arkansas civic health index. [Book presentation]. Little Rock, AR, USA.

Service

Service to the Department

2023 – 2024 and 2019 – 2022	Chair, the Faculty Affairs Committee, Clinton School of Public Service, University of Arkansas
2023 – 2024 and 2017 – 2022	Member, the Faculty Search Committee, Clinton School of Public Service, University of Arkansas
2022	Chair, the Ad Hoc Data Analysis Committee, Clinton School of Public Service, University of Arkansas
2020 – 2021	Member, the Dean Search Committee, Clinton School of Public

2020 – 2021	Service, University of Arkansas Member, the Clinton School Online (CSO) Retention Strategy Taskforce, Clinton School of Public Service, University of Arkansas
2019 – 2020	Member, the MPS Admissions Committee, Clinton School of Public Service, University of Arkansas
2020 – 2022 and 2017 – 2019	Member, the CSO Admissions Committee Executive Master of Public Service Program, Clinton School of Public Service, University of Arkansas
2018 – 2019	Member, the CSO Mid-Term Program Assessment Committee, Clinton School of Public Service, University of Arkansas, AR, USA.
2017 – 2019	Member, the Equity Award Committee, Center on Community Philanthropy, Clinton School of Public Service, University of Arkansas

Service to the University

2021 – 2023	Board member, Institutional Review Board, University of Arkansas at Little Rock
2019 – 2022	Member, Institutional Assessment and Effectiveness Committee, University of Arkansas for Medical Sciences
2017	Judge, Cyber 9/12 Student Challenge, Arizona State University

Service to the Profession

2017 – Present	Ad-hoc peer reviewer for the following refereed journals: <ul style="list-style-type: none"> - Evaluation and Program Planning - Government Information Quarterly - International Journal of Information Management - International Journal of Organization Theory & Behavior - International Review of Public Administration
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- Journal of Information Technology & Politics
- New Media & Society
- Public Administration Review
- Public Performance and Management Review
- Science and Public Policy

- 2022 Moderator, Session on “Responses to natural and man-made disasters and climate change,” The American Society for Public Administration (ASPA) Annual Conference. Jacksonville, FL, USA.
- 2015 – 2016 Expert guest. Online coaching session coordinated by the Governance Lab at New York University to help Ecuador’s Cotopaxi city public employees address volcano eruptions.
- 2015 Volunteer staff, Conference on Participatory Democracy, Civic Engagement and Citizenship Education. Tempe, AZ, USA.
- 2015 Volunteer staff, The 16th Annual International Conference on Digital Government Research (dg.o). Phoenix, AZ, USA.

Service to the Community

- 2015 Volunteer crisis mapper, Refugees in the Balkans Deployment, the Standby Task Force
- 2013 – 2014 Policy council member and chairperson of the Program Design and Management (PDM) Standing Committee, Maricopa County Head Start Zero-to-Five Program, AZ
- 2006 – 2010 Teacher and special counselor, Youth Ministry, Worldwide Church, South Korea